The Public Safety Group

Communications Center Liability

We live in a litigious society and the threat of a lawsuit involving communications professionals is real. Liability issues in the communications center have become a major issue. It is important for all members of the communications center to learn skills to reduce liability.

PREREQUISITES:

None

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand your exposure to liability.
- Understand basic legal terms and their impact on your operations.
- Reduce liability issues surrounding your agency.
- Examine numerous cases from around the country.

WHAT YOU'LL RECEIVE:

- The ability to interact with your peers; discover common problems; find out what's working for them; share information and materials; build a support network of friends in like positions.
- One-on-one mentoring—feedback and assistance from your instructor as you learn how to reduce your liability risk.
- Certificate of Completion awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Liability Basics

The Elements of a Lawsuit
Common Legal Terms
The Basics of the Court System
Case Studies

Week 2: Liability Exposure

How to Reduce Your Liability
Liability for the Trainer
Federal Laws You Need to be Aware Of

Week 3: What Now?

How to Reduce Agency Liability Exposure
Five Common Areas of Lawsuits
Additional Case Studies

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

$179.00 – includes all course materials

Register Online

Register 4 or more students and receive a 10% discount!!

2014 COURSE SCHEDULE

Month	Start Date	End Date
February 2014	Monday, February 17	Sunday, March 9
April 2014	Monday, April 21	Sunday, May 11
June 2014	Monday, June 16	Sunday, July 6
August 2014	Monday, August 11	Sunday, August 31
October 2014	Monday, October 13	Sunday, November 2