The Public Safety Group

SUICIDE INTERVENTION

This interactive three-week course educates public safety call takers in crisis intervention. Topics include suicide attitudes and facts, risk assessment of caller, risk assessment of responder, and call taker intervention.

PREREQUISITES:

Public Safety Communications Experience

BENEFITS OF TAKING THIS COURSE:

After taking this course, you will be able to:

- Understand the attitudes and facts surrounding suicide.
- Understand and employ effective suicide intervention techniques.
- Understand how to assess the level of danger to the caller, responders and innocent people in the area.
- Handle suicide calls more effectively.

WHAT YOU WILL RECEIVE:

- The ability to interact with your peers – discover common problems – find out what is working for them – share information and materials – build a support network of friends in like positions.
- One-on-one mentoring - feedback and assistance from your instructor as you learn how to better handle suicide calls.
- Certificate of Completion awarding **8 training hours** upon successful completion of the course.

COURSE OUTLINE:

Week 1: Suicide Unwrapped

Suicide Attitudes
Suicide Facts and Notions
Suicide Call Case Studies

Week 2: Suicide Intervention

Suicide Warning Signs
Intervention Techniques
    Threat Assessment
    Responder Dangers
Suicide Call Case Studies

Week 3: Special Situations

Call Handling Challenges and Special Situations
Suicide Call Case Studies
Course Wrap-up and Final exam

TUITION: THIS COURSE IS TAUGHT OVER 3 WEEKS VIA PEI-911 ONLINE.

$199.00 – includes all course materials

Register Online

Register 4 or more students and receive a 10% discount!!

2015/2016 COURSE DATES

November 9, 2015 – November 22, 2015
January 25, 2016 – February 14, 2016
March 21, 2016 – April 10, 2016
May 16, 2016 – June 5, 2016
August 15, 2016 – September 4, 2016
October 24, 2016 – November 13, 2016