



**PEI-911 ONLINE  
2021 TRAINING COURSE SCHEDULE**

**Active Assailant, 5<sup>th</sup> Edition – 3 Week Course**

**\$229.00 – 8 training hours awarded**

January 25, 2021 – February 14, 2021  
March 8, 2021 – March 28, 2021  
May 10, 2021 – May 30, 2021  
July 26, 2020 – August 15, 2021  
September 13, 2021 – October 3, 2021  
November 15, 2021 – December 5, 2021

**Basic Telecommunicator Training, 3<sup>rd</sup> Edition – 4 Week Course**

**\$399.00 – 40 training hours awarded**

February 1, 2021 – March 28, 2021  
March 15, 2021 – April 11, 2021  
May 3, 2021 – May 30, 2021  
July 5, 2021 – August 1, 2021  
August 30, 2021 – September 26, 2021  
October 4, 2021 – October 31, 2021  
November 22, 2021 – December 19, 2021

**Bring it On! 2<sup>nd</sup> Edition: Surviving and Succeeding in this Crazy, Wonderful Profession - 3 Week Course**

**\$229.00 - 8 training hours awarded**

January 4, 2021 – January 24, 2021  
February 1, 2021 – February 21, 2021  
March 1, 2021 – March 21, 2021  
April 5, 2021 – April 25, 2021  
May 3, 2021 – May 23, 2021  
June 7, 2021 – June 27, 2021  
July 5, 2021 – July 25, 2021  
August 2, 2021 – August 22, 2021  
September 6, 2021 – September 26, 2021  
October 4, 2021 – October 24, 2021  
November 1, 2021 – November 21, 2021



**PEI-911 ONLINE**  
**2021 TRAINING COURSE SCHEDULE**

**Building for Excellence: Management and Leadership Tools for 9-1-1 Professionals, 3<sup>rd</sup> Edition - 6 Week Course**

**\$399.00 – 30 training hours awarded**

January 4, 2021 – February 14, 2021  
February 1, 2021 – March 14, 2021  
March 1, 2021 – April 11, 2021  
April 5, 2021 – May 16, 2021  
May 3, 2021 – June 13, 2021  
June 7, 2021 – July 18, 2021  
July 5, 2021 – August 15, 2021  
August 2, 2021 – September 12, 2021  
September 6, 2021 – October 17, 2021  
October 4, 2021 – November 14, 2021  
November 1, 2021 – December 12, 2021

**Challenging Callers, 3<sup>rd</sup> Edition: Communicating with Children, the Elderly and the Mentally Impaired - 3 Week Course \$229.00 – 8 training hours awarded**

January 4, 2021 – January 24, 2021  
February 1, 2021 – February 21, 2021  
March 1, 2021 – March 21, 2021  
April 5, 2021 – April 25, 2021  
May 3, 2021 – May 23, 2021  
June 7, 2021 – June 27, 2021  
July 5, 2021 – July 25, 2021  
August 2, 2021 – August 22, 2021  
September 6, 2021 – September 26, 2021  
October 4, 2021 – October 24, 2021  
November 1, 2021 – November 21, 2021

**Communications Center Liability - 3 Week Course**

**\$229.00 – 8 training hours awarded**

February 8, 2021 – February 28, 2021  
April 5, 2021 – April 25, 2021  
June 7, 2021 – June 27, 2021  
August 2, 2021 – August 22, 2021  
October 11, 2021 – October 31, 2021



**PEI-911 ONLINE**  
**2021 TRAINING COURSE SCHEDULE**

**Communications Training Officer, 2<sup>nd</sup> Edition - 6 Week Course**

**\$399.00 - 30 training hours awarded**

January 4, 2021 – February 14, 2021  
February 1, 2021 – March 14, 2021  
March 1, 2021 – April 11, 2021  
April 5, 2021 – May 16, 2021  
May 3, 2021 – June 13, 2021  
June 7, 2021 – July 18, 2021  
July 5, 2021 – August 15, 2021  
August 2, 2021 – September 12, 2021  
September 6, 2021 – October 17, 2021  
October 4, 2021 – November 14, 2021  
November 1, 2021 – December 12, 2021

**Crimes in Progress, 2<sup>nd</sup> Edition - 3 Week Course**

**\$229.00 – 8 training hours awarded**

February 15, 2021 – March 7, 2021  
April 12, 2021 – May 2, 2021  
May 31, 2021 – June 20, 2021  
August 9, 2021 – August 29, 2021  
September 27, 2021 – October 17, 2021  
December 6, 2021 – December 26, 2021

**Cultural Diversity, 2<sup>nd</sup> Edition – Ripped from the Headlines– 3 Week Course**

**\$229.00 – 8 training hours awarded**

January 18, 2021 – February 7, 2021  
March 15, 2021 – April 4, 2021  
May 3, 2021 – May 23, 2021  
July 12, 2021 – August 1, 2021  
September 6, 2021 – September 26, 2021  
November 29, 2021 – December 19, 2021

**Customer Service – 3 Week Course**

**\$229.00 – 8 training hours awarded**

February 22, 2021 – March 14, 2021  
April 19, 2021 – May 9, 2021  
June 14, 2021 – July 4, 2021  
August 30, 2021 – September 19, 2021  
October 25, 2021 – November 14, 2021



**PEI-911 ONLINE  
2021 TRAINING COURSE SCHEDULE**

**Domestic Violence – 3 Week Course**

**\$229.00 – 8 training hours awarded**

January 4, 2021 – January 24, 2021

March 22, 2021 – April 11, 2021

May 17, 2021 – June 6, 2021

August 23, 2021 – September 12, 2021

October 18, 2021 – November 7, 2021

**Hiring Right for 9-1-1, 2<sup>nd</sup> Edition – 4 Week Course**

**\$389.00 – 20 training hours awarded**

January 4, 2021 – January 31, 2021

February 1, 2021 – February 28, 2021

March 1, 2021 – March 28, 2021

April 5, 2021 – May 2, 2021

June 7, 2021 – July 4, 2021

August 2, 2021 – August 29, 2021

September 6, 2021 – October 3, 2021

November 1, 2021 – November 28, 2021

**Stress: It's All in Your Head – 3 Week Course**

**\$229.00 – 8 training hours awarded**

March 1, 2021 – March 21, 2021

April 26, 2021 – May 16, 2021

July 19, 2021 – August 18, 2021

September 20, 2021 – October 10, 2021

November 8, 2021 – November 28, 2021

**Suicide Intervention, 2<sup>nd</sup> Edition – 3 Week Course**

**\$229.00 – 8 training hours awarded**

January 11, 2021 – January 31, 2021

March 29, 2021 – April 18, 2021

May 24, 2021 – June 13, 2021

August 16, 2021 – September 5, 2021

November 1, 2021 – November 21, 2021

December 13, 2021 – January 2, 2022