PEI-911 Online

2027 TRAINING COURSE SCHEDULE

MANAGEMENT/LEADERSHIP

Building for Excellence, 4th Edition: Management & Leadership Tools for 9-1-1 Professionals - 6 Week Course - $470.00

November 2, 2026 – December 13, 2026
January 4, 2027 – February 14, 2027
February 1, 2027 – March 14, 2027
March 8, 2027 – April 18, 2027
April 12, 2027 – May 23, 2027
May 3, 2027 – June 13, 2027
May 31, 2027 – July 11, 2027
July 5, 2027 – August 15, 2027
August 2, 2027 – September 12, 2027
September 6, 2027 – October 17, 2027
October 4, 2027 – November 14, 2027
November 1, 2027 – December 12, 2027

Hiring Right for 9-1-1, 4th Edition – 4 Week Course - $450.00

November 2, 2026 – November 29, 2026
February 1, 2027 – February 28, 2027
March 29, 2027 – April 25, 2027
May 3, 2027 – May 30, 2027
October 4, 2027 – November 1, 2027

TRAINING

Communications Training Officer, 4th Edition - 6 Week Course - $470.00

November 2, 2026 – December 13, 2026
January 4, 2027 – February 14, 2027
February 1, 2027 – March 14, 2027
March 8, 2027 – April 18, 2027
April 12, 2027 – May 23, 2027
May 3, 2027 – June 13, 2027
May 31, 2027 – July 11, 2027
July 5, 2027 – August 15, 2027
August 2, 2027 – September 12, 2027
September 6, 2027 – October 17, 2027
October 4, 2027 – November 14, 2027
November 1, 2027 – December 12, 2027

PEI-911 Online

2027 TRAINING COURSE SCHEDULE

STRESS/HEALTH & WELLNESS

Empowering You! 2nd Edition: Conquering Shift Work, Stress & Negativity - 3 Week Course - $270.00

November 2, 2026 – November 22, 2026
November 23, 2026 – December 13, 2026
January 4, 2027 – January 24, 2027
February 1, 2027 – February 21, 2027
March 1, 2027 – March 21, 2027
April 5, 2027 – April 25, 2027
May 6, 2027 – May 23, 2027
May 31, 2027 – June 20, 2027
June 28, 2027 – July 18, 2027
August 2, 2027 – August 22, 2027
August 30, 2027 – September 19, 2027
October 4, 2027 – October 24, 2027
November 1, 2027 – November 21, 2027
November 22, 2027 – December 12, 2027

Stress: It's All in Your Head – 3 Week Course - $270.00

November 9, 2026 – November 29, 2026
February 22, 2027 – March 14, 2027
April 19, 2027 – May 9, 2027
June 28, 2027 – July 18, 2027
August 23, 2027 – September 12, 2027
October 8, 2027 – October 28, 2027
December 6, 2027 – January 2, 2028

CALL-TAKING/DISPATCHING

Active Assailant, 8th Edition – 3 Week Course - $270.00

November 16, 2026 – December 6, 2026
February 1, 2027 – February 21, 2027
March 22, 2027 – April 11, 2027
May 10, 2027 – May 30, 2027
June 21, 2027 – July 11, 2027
August 9, 2027 – August 29, 2027
September 27, 2027 – October 17, 2027
November 22, 2027 – December 12, 2027

PEI-911 Online

2027 TRAINING COURSE SCHEDULE

CALL-TAKING/DISPATCHING

Basic Telecommunicator Training, 3rd Edition –4 Week Course - $475.00

January 4, 2027 – January 31, 2027
March 8, 2027 – April 4, 2027
April 26, 2027 – May 23, 2027
July 5, 2027 – August 1, 2027
August 23, 2027 – September 12, 2027
November 1, 2027 – November 23, 2027

Challenging Callers, 4th Edition: Communicating with Children, the Elderly & the Mentally Impaired - 3 Week Course - $270.00

November 2, 2026 – November 22, 2026
November 23, 2026 – December 13, 2026
January 4, 2027 – January 24, 2027
February 1, 2027 – February 21, 2027
March 1, 2027 – March 21, 2027
April 5, 2027 – April 25, 2027
May 6, 2027 – May 23, 2027
May 31, 2027 – June 20, 2027
June 28, 2027 – July 18, 2027
August 2, 2027 – August 22, 2027
August 30, 2027 – September 19, 2027
October 4, 2027 – October 24, 2027
November 1, 2027 – November 21, 2027
November 22, 2027 – December 12, 2027

Communications Center Liability, 3rd Edition - 3 Week Course - $270.00

November 30, 2026 – December 20, 2026
February 8, 2027 – February 21, 2027
March 29, 2027 – April 18, 2027
May 17, 2027 – June 6, 2027
July 26, 2027 – August 15, 2027
September 20, 2027 – October 9, 2027
November 29, 2027 – December 26, 2027

PEI-911 Online

2027 TRAINING COURSE SCHEDULE

CALL-TAKING/DISPATCHING

Crimes in Progress, 3rd Edition - 3 Week Course - $270.00

October 19, 2026 – November 8, 2026
December 7, 2026 – December 27, 2026
January 25, 2027 – February 14, 2027
March 29, 2027 – April 18, 2027
May 3, 2027 – May 23, 2027
July 12, 2027 – August 8, 2027
August 30, 2027 – September 19, 2027
October 25, 2027 – November 14, 2027

Cultural Diversity, 3rd Edition – Ripped from the Headlines– 3 Week Course - $270.00

March 1, 2027 – March 21, 2027
May 31, 2027 – June 20, 2027
September 6, 2027 – September 26, 2027

Customer Service – 3 Week Course - $270.00

February 15, 2027 – March 7, 2027
April 12, 2027 – May 2, 2027
June 7, 2027 – June 27, 2027
August 16, 2027 – September 5, 2027
October 11, 2027 – October 31, 2027

Domestic Violence, 3rd Edition – 3 Week Course - $270.00

January 18, 2027 – February 7, 2027
March 15, 2027 – April 4, 2027
May 24, 2027 – June 6, 2027
August 2, 2027 – August 22, 2027
October 4, 2027 – October 24, 2027
November 29, 2027 – December 26, 2027

Suicide Intervention, 2nd Edition – 3 Week Course - $270.00

December 7, 2026 – December 27, 2026
January 11, 2027 – January 31, 2027
April 5, 2027 – April 25, 2027
June 14, 2027 – July 4, 2027
July 19, 2027 – August 15, 2027
September 13, 2027 – October 2, 2027
October 15, 2027 – November 5, 2027